

Pre-bid Meeting -- Response to queries.

S. No.	Bidder Queries	NABCONS Response
1	Request you to allow us to form a consortium with other 3rd parties not only for Infrastructure maintenance but also for other activities related to implementation, maintenance, post go-live, AMS support etc. activities.	Clause Remains as it is.
2	Request you to reduce company turnover criteria from INR 100 Crore	Clause Remains as it is.
3	Request you to extend Last date of REOI submission to Friday, 10th March 2017	Last date extended till 1500 Hrs on 10 March 2017
4	"System Integrator Specific Criteria" , #7 – Change Requested: Price validity to be for 6 months from the date of the contract. The minimum order quantity for the incremental users to be atleast 20% of the initial ordered quantities. For example, if 100 users are purchased, the next block of purchase should be atleast 20 users	Shortlisted SIs would be required to clearly stipulate the minimum order quantity in their detailed offer during the RFP stage. However, the minimum quantity offered should be less than or equal to 10 licenses.
5	"Proposed Product Criteria" , #15 – Change Requested: Product Support for the version supplied to be available for 5 years from date of the contract	Point No. 15 on Page 10 may be read as : Product support from the OEM would be available for the version of the software solution quoted to organizations for a minimum of 05 years from the date of this EOI. However, OEM offering more than 5 years support shall be rated higher in a befitting manner during the technical evaluation phase of the RFP.
6	"Proposed Product Criteria" , #16 – Change Requested: Roles of the users/ license metrics will be as per the standard definition under the OEM's published license definitions. The access to each functionality for specified user type will be according to published license metric definitions.	Point No. 16 on Page 10 may be read as : OEM license should be able to provide all necessary access to the user without incurring any additional cost (full access user license). The roles and authorization to be given to the user IDs will be as per NABCONS' initial business requirements. Accordingly, the declaration in Appendix 5 may be changed as above.
7	What is the available internet bandwidth?	Shared 4 MBPS Standard Broadband Speeds.
8	Page 9 - Since contract has to be valid for a period of 5 years, what would be the approx growth in terms of user base YOY that NABCONS is anticipating?	NABCONS is a growing organisation. However, being a consultancy organisation, it is very difficult to estimate the YoY growth as the same depends upon nature of projects. Accordingly, SIs are requested to assume the YoY growth based on their experience of implementation of similar projects.
9	Page 13 - Technical Requirements - Regarding SSO. What is the current directory setup - Single Forest Single Domain, Single forest multiple domain	As explained during the pre-bid, SSO here refers to Single sign on for all the modules of the software proposed herein i.e. a common logging screen for the entire software solution. At present there is no requirement of integration with any directory / identity management services. However, the proposed solution must have the capability to be integrated with any standard directory solution such as Active Directory, LDAP etc.

10	Page 14 - Is the objective of integrating solution with third party applications to pull data from these applications or vice versa? Meaning the data would flow uni-directionally or bi-directionally	Only to pull data from these system. However, system should be scalable to send data to the third party system if required in future.
11	Please provide some details on the third party applications that are required to be integrated with the solution. Would there be any link with the social media platforms?	The solution would be required to be integrated with PeopleSoft HCM 9.1 over Oracle 11g Database.
12	Current Mailing platform	Cloud hosted domain on Google Apps for Work / G-Suite.
13	Will NABCONS be open to copies of data back ups outside India in case of cloud -based solution	At least one copy of data has to remain in India Jurisdiction.
14	The response date we request for extension date of 6th March 2017 instead of 28th Feb.	See Point 03 Above
15	Request you to allow us to form a consortium with other 3rd parties not only for Infrastructure maintenance but also for other activities related to implementation, maintenance, post go-live, AMS support etc. activities.	No change in terms related to Consortium.
16	Request you to reduce company turnover criteria from INR 100 Crore to 10 Crore	Clause remains as it is.
17	Request you to extend Last date of REOI submission to Friday, 10th March 2017	See Point 3 above
18	We would like to request to reduce the OEM turnover eligibility from Rs.500 Crs to Rs.200 Crs for the OEM as a whole	Clause remains as it is.
19	Annexure I: Prequalification Criteria, Page 9 --- To enable wider participation can this clause be modified to" In the last three years, System Integrator must have undertaken the implementation of the proposed software on a turnkey basis in atleast 2 organizations including atleast 1 Public Sector Organization/JV between Government and private entity in India having atleast 100 Users and atleast 1 Consultancy Organization in India having atleast 50 users. Software should be actively running in atleast 1 of those organizations.	Please see point No. 48 below.
20	Page 13 --- Kindly provide detail Specification of Single Sign on.	See Point No. 9 Above
21	page 14 --- Please list approx. maximum number of adhoc reports requirement on and above standard reports. It will be helpful for calculating efforts.	Over all 50 customizations, including Forms, Workflows, Screens, Reports, Interfaces etc. may be assumed. This would be over and above the standard deliverables.
22	Page 15 --- Our understanding is, Payment Gateway and SMS gateway will be provided by Dept. Is our understanding correct?	At present NABCONS does not have Payment Gateway / SMDS Gateway. However, if required the same shall be made available by NABCONS.
23	Page 28 --- Kindly provide detail of existing system, and data size, numbers of forms, fields, database size, files etc.	The existing process is for shortlisting of eligible SIs and broad solutions for the purpose of RFP / tendering. Detailed information would be shared / called for in the next phases.
24	page 14 --- Kindly elaborate on the number of upstream / downstream systems to be integrate	At present only Upstream integration from HRMS i.e. PeopleSoft HCM 9.1 is envisaged
25	General --- Please provide details of existing Financial Accounting system	Tally ERP 9.0
26	General --- Is High availability in DC and DR in scope?, If yes, kindly provide detail requirements of HA	The data center is required to be operated / managed (Cloud or Co-location) by the solution provider. High Availability and befitting security is a must.
27	Page No: 4 1st Para --- Does this mean the entire solution will not be hosted at any location of NABARD and to be hosted with 3rd party hosting company or by SI. Please confirm	Yes

28	Page No: 4 1st Para, 1st Point --- Does this mean entire solution will be on OPEX model. Please confirm	As described in Page 4 of the REoI (Deployment Option), NABCONS is open to an entire OPEX model. During Commercial Evaluation in the subsequent RFP phase, NABCONS intends to compare cost of operating the system for a period of 5 years irrespective of the model (CAPEX / OPEX)
29	Page No:3 --- What is the standard internet broadband speed is considered here. Please clarify.	Please see point No. 7
30	General --- What is the DR ratio is expected in terms of Data & other IT setups	Please see point No. 26
31	General --- Is DC & DR site currently available with NABARD for deployment	No.
32	General --- How is the current connectivity between DC & DR and other locations along with bandwidth, if any	Not Applicable
33	General --- Is there any existing Internet connectivity at DC, DR & other locations, if any	Not Applicable
34	General --- What is the RTP / RPO expected between DC & DR	Please see point No. 26
35	General --- What is current data growth rate at DC & what is expected data growth rate on Hourly/Daily/weekly basis	NABCONS is a growing organisation. However, being a consultancy organisation, it is very difficult to estimate the data growth as the same depends upon nature of projects.
36	General --- What is the requirement of HA at DC & DR and other locations, if any	Please see point No. 26
37	General --- Who will be providing Floor space, Power, Electricity, Cooling, UPS, DG Sets, other DC requirements etc. if the solution is hosted on NABARD premises	Not Applicable
38	General --- Who will be providing AD, DNS, LDAP, Email/SMS , AV, NMS, Patch, Backup Server, NTP server, etc. if the solution is hosted on NABARD premises	Not Applicable
39	General --- Total and Concurrent number of internal / external users along with each connection sizes	The existing process is for shortlisting of eligible SIs and broad solutions for the purpose of RFP / tendering. Detailed information would be shared / called for in the next phases.
40	General --- What is the backup requirement / Data retention / Offsite back?	The existing process is for shortlisting of eligible SIs and broad solutions for the purpose of RFP / tendering. Detailed information would be shared / called for in the next phases.
41	General --- What is the Uptime requirement	The existing process is for shortlisting of eligible SIs and broad solutions for the purpose of RFP / tendering. Detailed information would be shared / called for in the next phases.
42	General --- From how many location will this solution will be accessed? Can you provide the details on total number of users along with concurrent for each locations	The existing process is for shortlisting of eligible SIs and broad solutions for the purpose of RFP / tendering. Detailed information would be shared / called for in the next phases.
43	General --- any expected bandwidth for connecting this application from various locations. Please confirm if any	Please see Point No. 7
44	Annexure I - Point 6 Page 9 --- Kindly change this criteria to - In the last five years, System Integrator must have implemented the proposed software on a turnkey basis in atleast 2 organizations including atleast 1 Public Sector Organization/JV between Government and private entity in India having atleast 100 Users and atleast 1 Consultancy Organization in India having atleast 50 users. Software should be actively running in those organizations.	Please see point No. 48 below.

45	Page 13. Technical requirement Point 1 --- Kindly elaborate.	Please see point No. 9
46	Page 13. Technical requirement Point 2 --- Kindly elaborate the expectations of NABCONS	Point is well described.
47	34 --- We offer best of breed database to our customers. Kindly withdraw this clause.	Clause remains as it is.
48	Annexure I --- Point 6 --- We request NABCONS to change the criteria to- In the last five years, System Integrator must have implemented the proposed software on a turnkey basis in atleast 2 organizations including atleast 1 Public Sector Organization/JV between Government and private entity in India having atleast 100 Users and atleast 1 Consultancy Organization in India having atleast 50 users. Software should be actively running in those organizations. *Since ERP projects are of long duration 3 years are very less timelines for showcasing the completed projects. Hence we request NABCONS to kindly consider this request to enable reputed OWM/bidder participate in this EOI.	Annexure I --- Point No. 6 on page 9 may be read as In the last five years, System Integrator must have implemented the proposed software on a turnkey basis in at least 2 organizations including at least 1 Public Sector Organization/JV between Government and private entity in India having at least 100 Users and at least 1 Consultancy Organization in India having at least 50 users. Software should be actively running in those organizations.
49	Annexure I --- Point 6 --- We request NABCONS to kindly describe the Turnkey Solution.	Turnkey basis for the purpose of this Request for EOI includes but is not limited to the combined items of work as described in the scope of work on Page 3. SIs having delivered infrastructure and its maintenance through Partner agencies / Consortiums would be acceptable.
50	Security Requirements --- 15 --- What does NABCONS mean by Firefighting IDs.	The system should have a functionality to delegate the roles given to one user ID to another user ID on temporarily basis. Without consuming efforts of IT admin team or any additional cost to the Company.
51	Technical Requirements --- 2 --- What is requirement or expectations of NABCONS from Bilingual feature? Please provide the number of reports/forms which are required to be bilingual.	There are some screens and reports which are required in Hindi also.
52	Technical Requirements --- 34 --- This DB capability. What is expected from ERP?	Solution herein refers the entire bundle. Individual functionality can be delivered by any component of the solution.
53	Technical Requirements --- 35 --- This DB capability. What is expected from ERP?	Solution herein refers the entire bundle. Individual functionality can be delivered by any component of the solution.
54	Technical Requirements --- 44 --- Is bidder required to supply hardware to NABCONS? Or does bidder need to provide Infra Services. If bidder is required to provide infra services only this requirement should not be applicable.	Clause Remains as it is.
55	Pre-Qualification - Exp clause - 1 PSU/1 Consultancy No completion letter from 1 PSU - Point No. 6 Completed only couple of modules.. ready to give some written letter from --- Clause 6	Completion letter or Go live confirmation from client in writing is mandatory.
56	Please re-consider the requirement of Bi-lingual functionality.	Clause remains as it is.
57	Is the solution expected to be GST ready?	The solution is expected to adhere to all statutory and taxation requirements during the entire project period.